

**TREATMENT**  
**TECHNOLOGY**   
WATER & WASTEWATER CONSULTANTS

March 31, 2011

Dear Resident:

Treatment Technology will begin billing for water services effective March 2011.

Meters were read on March 22, 2011 in order to get a baseline number. We located, inspected and read water meters where available. We will begin installing meters where needed, and usage fees will be entered on future invoices beginning with the April invoice or when available.

The March 31, 2011 invoice for water usage is for the basic fee of \$36.00 plus the \$5.00 administration fee only. We will be issuing invoices monthly with payment due no later than the 20<sup>th</sup> of each month for the previous month's usage.

Water meters have not been read nor bills issued for water use since April 2010. The basic fees and administration fees which are in arrears from the previous 11 months will be added to your current invoices over a 6 month period beginning with the March 31, 2011 invoice.

Treatment Technology appreciates any questions or concerns you may have regarding the new billing schedule. A website has been established which will provide rates and fee schedules, news, emergency contact numbers and other general information. The website's address is [www.sprucehillwater.com](http://www.sprucehillwater.com). A link can be found in the left hand column under Spruce Hill Water.

We look forward to working with you and bringing you a higher standard of service.

Thank you,

Janet K. Bower  
Customer Service